

Welcome to MOSES 101

Charles D. Baker, Governor

**Rosalin Acosta, Secretary, Executive Office of
Labor & Workforce Development**

**Alice Sweeney, Director, Department of Career
Services**



DEPARTMENT OF
CAREER SERVICES

Housekeeping

- Class time from 9:00AM – 4:00PM
 - Break in the morning & afternoon
 - Hour for lunch
 - Use breaks and lunch time to check your email, etc.
- Sign-in sheets
- Restrooms
- Emergency Exits
- Be courteous and set cell phones to vibrate
- Food and beverages in the room – please be careful
- Lunch spots

History

- **MOSES started to be used in the career centers in July 5, 2000**
- **Originally adapted from the Indiana state workforce system database**
- **MOSES 37.2 was released in January 2020.**
- **MOSES 37.3 coming soon**



Overview of MOSES

Job Seeker Membership (Beach, Sandy)

Beach, Sandy SSN: 999-24-2606 ID: 13055909 PE F Notes

Basic Full Education Work History Events Alerts Career Plan/Youth ISS Services Special Programs Survey

General Information

First Name: Sandy Middle Initial: ☐

Last Name: Beach Sex: Nonbinary

Date of Birth: 01/01/1996 Military: ☐ Yes ☒ No

Release Information?: ☐ Yes ☒ No Other Eligible: ☐ Yes ☒ No

Ethnicity Hispanic or Latino: ☒ Yes ☐ No

Race

☒ White ☒ Black or African American

☐ Asian ☐ American Indian or Alaskan Native

☐ Other ☐ Hawaiian Native or Other Pacific Islander

☐ Information Not Available

Residence Address Mailing Address

Address

Address: 122 Low Tide Boulevard

Country: United States of America

Zip: 02790 City: Westport

State: Massachusetts

☐ Enterprise ☐ Empowerment ☐ Renewal

Programs Last Reportable Service Date: 05/06/2020

Program Name	Apply	Program Status	History
Job Match	<input checked="" type="checkbox"/>	Info. Complete - On	
Program Eligibility	<input checked="" type="checkbox"/>	Info. Complete - On	
Career Planning	<input type="checkbox"/>		

Worked in agriculture or food processing in the last 12 months? ☐ Yes ☒ No Career Center

Trade Eligibility Match Criteria

MOSES is a client-server system, which utilizes a PowerBuilder front-end application used by staff and an Internet-based front-end for job seeker self-service.

A centralized Oracle database stores all MOSES-related information, including registrations, job orders, service history, and referrals.

Overview of MOSES

- Across the Commonwealth, Career Centers use MOSES for:
 - Career Planning
 - Job Orders and Job Matching
 - WIOA Program Services
 - Federal, State, and Local Reporting
 - Joint Programs with other MA Agencies, such as Dept. of Unemployment Assistance, Dept. of Transitional Assistance and various partners.

The screenshot shows the 'Job Seeker Membership (Light, Bud)' form. The user's name is 'Light, Bud' with SSN 'XXX-XX-4546' and ID '12779614'. The form is divided into several sections: 'General Information' (First Name: Bud, Last Name: Light, Date of Birth: 01/01/1981, Sex: Male), 'Ethnicity' (White, Black or African American, etc.), 'Race' (White, Black or African American, etc.), 'Programs' (Job Match, Program Eligibility, Career Planning), 'Address' (100 Tall Frosty Lane, Apartment 6, Brewster, MA), 'Contact' (Primary Phone: (508)477-3211, Email: budlite@apple.com), and 'Special Accommodations'. The 'Job Match' program is selected. The form also includes a 'Survey' button and a 'Career Center' dropdown.

MOSES is DCS's tool supporting Massachusetts's integrated One-Stop approach, providing common registration, intake, and case management for its programs.

What is MOSES?

Massachusetts One-Stop Employment System

- One-Stop approach that is required by the Workforce Investment Act (WIA) / (WIOA)
 - Wagner-Peyser Services (WIA Title III)
 - Intensive Services for Dislocated Workers, Adults and Youth (WIOA Title I)
 - UI Profiled, Section 30 Eligible, REA / RES Program
 - National Dislocated Worker (Emergency) Grants
 - Trade Adjustment Assistance Program
 - Rapid Response Program
 - Department of Transitional Assistance

Career Centers

Massachusetts Workforce Areas and One-Stop Career Centers



Key Advantages of MOSES

- Single entry system for all programs
- Career Center standardization
 - Simplified interaction
 - Flexibility in tracking events and services

Other Features

- Scanning function



- Bar code function



- Career Planning Tool



Job Seeker self-service website (Massachusetts Job Quest or MJQ)

The Executive Office of Labor and Workforce Development (EOLWD)

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Home

Find Jobs

Total Job Openings: 120,627

Keywords

Example: Office worker, Excel

[Search Tips](#)

Quick Tip: Use Keywords for Fastest Search

Job Title

Example: Clerk

Location

Massachusetts City or ZIP Code

[Search](#)

[More Search Options](#)

Job Seeker Login

SSN or Job Seeker ID

Password

[Go](#)

[Forgot Your Password?](#)

First Time User?

Registering with JobQuest lets you post your resume online and save your job search criteria.

[Register Now](#)

[JobQuest Guide](#)

Other Helpful Links ...

[MassHire Career Centers](#)
Visit a MassHire Career Center for additional Job Search Assistance.

**Kickstart your Future at a
MassHire Career Center**

from Mass.gov



01:13

Kickstart your future
at a MassHire Career Center



**Dept of Unemployment
Assistance is Hiring**

**Job Service
Representatives**

**Multiple Openings
Apply Now**

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Employer self-service website (Massachusetts JobQuest or MJQ)

The Executive Office of Labor and Workforce Development (EOLWD)

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MASSHIRE JobQuest for Employers



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[Search and Find Jobs in Massachusetts with JobQuest »](#)

Find Candidates

Total Candidates: 34,143

Keyword / Job Title

Example: Clerk

Job Occupation Category

Select an Occupation Category

Profile Modification Date

Any Time

[Search](#)

[More Search Options](#)

Post a Job

- Get your jobs in front of thousands of candidates for free



[Search Job Fairs and Other Events](#)

To Help with Your Recruitment Needs, Schedule an Appointment with a Business Service Representative

- Find your nearest MassHire Career Center



HIRING FOREIGN WORKERS?

File your "PERM" related job orders



Get the competitive edge with

Employer Login

User Name

Password

[Go](#)

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First Time User?

Registering with JobQuest lets you post jobs online and connect with job seekers

[Register Now](#)

Need Assistance?

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DEPARTMENT OF
CAREER SERVICES



TrainingPro

Home

Notice to Training Providers

Pursuant to requirements set forth in the Workforce Innovation and Opportunity Act (WIOA) of 2014, Massachusetts issued new criteria, information requirements, and procedures for training organizations wishing to provide training services to eligible customers under workforce development programs.

Visit www.mass.gov for the most current information on provider requirements.

Please review and update your information including email

First Time User?

[Sign-Up](#)

Login

Username

User IDs are case sensitive!

Password



Passwords are case sensitive!

Training Objectives

- **Introduce MOSES**
 - Job Seeker records
 - Programs and Services
 - Events / Workshops
 - Job Matching
- **Provide a basic overview of the Job Seeker record**

Training and Office information

Level of access in training vs. level of access at the Career Center

- For this class you have supervisor level rights in MOSES

Everyone is a member of the Southbridge Career Center.

Getting Help

- MOSES Local Experts
- MOSES Help Desk (phone or e-mail)
 - Phone (617) 626-5656
 - MOSES@detma.org

You?

- Your Name?
- Where you work?
- How long have you worked there?
- What you will be doing?
- Have you used MOSES?

Your MOSES Id

- Is made up of your first initial and first four letters of your last name.
 - Some people have a # after their Id if there are others of similar name.
- **GWASH** would be George Washington's id
- Your initial password is: **password**

Questions?